

# CASE STUDY: California State Parks Great Basin District



## **The challenge:**

California State Parks was an early adopter of the Agents of Discovery platform. Like many early stage products, there were some initial challenges with the product. Colonel Allensworth wanted some changes made when they first signed up, such as not needing WiFi to download Missions and an easier user experience.

## **The solution:**

Agents of Discovery has evolved to a point where Steve Ptomey, the Supervisor of a Cultural Resources Program at California State Parks Great Basin District, says it is “pretty painless - you do everything from a phone or from a desktop”. Steve describes the Agents of Discovery team as responsive and adaptable - very quick to address pain points.







Agents of Discovery can be updated regularly and gives visitors information that is up-to-date and relevant to the location.

**"Watching the company grow has been a very pleasant experience in the sense that things are constantly improving.**

**We have been very impressed with how the Agents of Discovery team has been able to integrate responses to our feedback, and we like how we get access to constant updates to the platform at no additional cost. Great to work with you!"**

**Steven Ptomey**  
Cultural Resources Program Manager  
Great Basin District

